

Full Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating all claimants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

Promoter: WD-40 Company Ltd, PO Box 440, Kiln Farm, Milton Keynes, MK11 3LF. Company Registration Number 01755958. Please do not send claims to this address.

1. This promotion is open for purchases of packs of 1001 Carpet Care Products (1001 Troubleshooter Ultra & 1001 Carpet Fresh Pet, with Thai Orchid, Thai Orchid & Passion Fruit and Fresh Linen & White Flowers). featuring a promotional neck collar or sticker until 30/06/2017. Claims must be received no later than 07/07/2017. Purchase is mandatory.
2. The promotion is open to residents of the UK (England, Scotland, Wales and Northern Ireland), aged 18 or over, but not employees or their immediate families of WD-40 (the "Promoter"), its agents, or anyone professionally connected with the promotion.
3. In order to participate in the 1001 TRY ME FREE promotion you must purchase a qualifying pack of 1001 Carpet Care Products (1001 Troubleshooter Ultra & 1001 Carpet Fresh Pet, with Thai Orchid, Thai Orchid & Passion Fruit and Fresh Linen & White Flowers). Qualifying products will feature a 'TRY ME FREE' neck collar on pack and details of how to claim.
4. The 1001 TRY ME FREE promotion is limited to one application per household for a single refund regardless of the product purchased (either Troubleshooter Ultra Spot Stain Remover or Carpet Fresh).
5. To receive the refund you will need to mail in the "TRY ME FREE" neck collar or sticker from the promotional pack, along with a 15+ word statement detailing what you thought of the product and include the original itemised till receipt, dated within the promotional period, 01/03/2017 – 30/06/2017 to: 1001 Try Me Free, PO Box 83, Knighton, Llandrindod Wells, LD1 9BE
To be valid, claims must be received by the handling house by no later than 07/07/2017.
6. You will receive the refund in the form of a cheque which will be made payable to the original claimant. Cheques are non-transferable and cannot be reissued for any reason. The purchase values will be determined by the value shown on your till receipt up to a maximum value of £2.50. Please allow 28 days for delivery of your refund from receipt of a valid claim.
7. Claims submitted with insufficient postage will have the postage deficit and Royal Mail surcharge deducted from their refund. If the total refund becomes a negative figure, no refund will be issued.
8. Damaged, illegible, misdirected, late or defaced claims or till receipts will be rejected.
9. No bulk or third party claims will be accepted. Only original neck collars from promotional packs sent with a valid original itemised till receipt dated within the promotional period along with a 15+ word statement detailing what you thought of the product, will be accepted.
10. Receipts cannot be returned. No responsibility can be accepted for claims or refunds that are lost, delayed or damaged in the post. Proof of posting is not proof of receipt. Photocopied receipts will not be accepted.
11. Your statutory rights are not affected.

12. In the event of circumstances outside the reasonable control of the Promoter, the Promoter reserves the right to withdraw this promotion or amend any of its details if circumstances make this unavoidable but will use all reasonable efforts to minimise the effect to the participant to avoid consumer disappointment.

13. Details of rejected claims will be kept during the promotional period and for 12 months thereafter.

14. Your personal details will only be used for the purposes of administering this promotion and for no other purposes. For more information on our privacy policy, please visit: <http://www.WD-40.co.uk/privacy-policy/>

15. These terms and conditions shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction.

16. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.

17. All entrants will be deemed to have accepted (and will be bound by) these terms and conditions.